

Additional Disaster Assistance Program Information

This document contains a list of available disaster assistance programs and the agencies/organizations that administer assistance. For program referrals, please visit www.DisasterAssistance.gov, or call FEMA's Helpline at 800-621-FEMA (3362). If you are deaf, hard of hearing, or have a speech disability and use a TTY, please call 800-462-7585. If you use 711 or Video Relay Service (VRS), call 800-621-3362.

PLEASE NOTE: If you have not been referred to a particular program, you are welcome to contact any agency listed within this document for your needs caused by the disaster. Many of these programs have conditions of eligibility that must be met before you can be approved for assistance.

****Please keep this information for your records****

Other Needs Assistance Program (ONA): Administered by FEMA:

Money is awarded for necessary expenses and serious needs caused by the disaster. This includes medical, dental, child care, funeral, personal property, transportation, and moving and storage that are authorized by law. To qualify for this assistance, you must have needs caused by the disaster not covered by insurance. For personal property, transportation, and moving and storage, an applicant must be declined a disaster loan from the Small Business Administration (SBA). For more information on the Other Needs Assistance program, please call FEMA at 1-800-621-FEMA(3362).

Aging Services: Health and Human Services (HHS): Services are available to meet the needs of the elderly who have been directly affected by a declared disaster (i.e., transportation, meals, home care, etc.). For more information on Aging Services, please call 1-800-677-1116 (U.S. Dept of Health & Human Services).

Agricultural Aid: U.S. Department of Agriculture (USDA) Farm Service Agency (FSA): The USDA Rural Development agency may make emergency loans to farmers and ranchers who were operating and managing a farm or ranch at the time of the disaster. These loans are limited to compensation of actual losses to essential property and/or production capacity. Farmers and ranchers may also apply for cost sharing grants for emergency conservation programs such as debris removal from crop/pasture lands, repairs to land/water conservation structures, and permanent fencing. For more information, please contact the USDA Farm Service Agency.

Assistance from Financial Institutions: Early withdrawal of time deposits, without penalty, may be permitted by banks that are members of the Federal Deposit Insurance Corporation (FDIC), Federal Reserve System (FRS), or the Federal Home Loan Bank Board (FHLBB). Contact your financial institution for more information.

Business Loan Program, Small Business Administration (SBA): The SBA offers low-interest loans to businesses to repair or replace destroyed or damaged business facilities, inventory, machinery, or equipment. The maximum loan amount is \$2,000,000. If you applied for FEMA assistance and indicated you had business losses, you will receive an application in the mail from the SBA. For more information, please call 1-800-621-FEMA or 1-800-462-7585 (TTY)(3362) or visit a local Disaster Recovery Center. If you are deaf, hard of hearing, or have a speech disability and use a TTY, please call 800-462-7585. If you use 711 or Video Relay Service (VRS), call 800-621-3362.

Crisis Counseling: Referral services and counseling is available to those affected by the disaster. For more information, please call 1-800-273-8255 (Nationwide Suicide Prevention Lifeline).

Disaster Unemployment Assistance: Assistance may be available to those who lost work due to the disaster, including the self-employed, farmers and ranchers, and those not covered under standard unemployment insurance programs. For more information, please contact your local unemployment office.

Emergency Assistance: Emergency food, clothing, shelter, and medical assistance may be provided to individuals and families with emergency needs having been caused by the disaster. Assistance may be provided by the American Red Cross (ARC), the Salvation Army, churches, and voluntary organizations. For additional information, please call 1-866-438-4636 (866-GETINFO) or 1-800-257-7575 (Spanish).

Home and Personal Property Loan Program, Small Business Administration (SBA): The SBA offers low-interest loans to homeowners and renters to replace losses caused by the disaster to property and real estate. The maximum available real estate loan is \$200,000. The maximum loan available for property losses is \$40,000. The loan amount is limited to the amount of uninsured SBA-verified losses. If you applied for FEMA assistance and indicated you had home or property losses, you may receive an application in the mail from the SBA. If FEMA has referred you to this program, you will find more information in the "Application Summary section" on the back of your Disaster Assistance Application Form. You do not have to file an SBA loan application in order to be considered for FEMA

Housing Assistance. For more information, please call 1-800-621-FEMA or 1-800-462-7585 (TTY), or visit a local Disaster Recovery Center.

Insurance Information: Assistance and counseling is available on insurance problems and questions, which may include obtaining copies of lost policies, claims filing, expediting settlements, etc. If you have not been able to resolve your problem with your insurance company you may contact your State Insurance Commissioner. For flood insurance inquiries, contact the National Flood Insurance Program (NFIP) at 800-427-4661.

Disaster Legal Services: Free legal services may be provided to low-income individuals for legal counseling, advice, or representation related to the disaster. For additional information, please contact FEMA's Helpline at 800-621-FEMA (3362) or your State Bar Association.

Social Security Administration (SSA): Assistance is available to ensure delivery of SSA checks that may be affected by the disaster. For assistance in applying for Social Security benefits, or for more information, please contact 800-772-1213. If you are deaf, hard of hearing, or have a speech disability and use a TTY, please call 800-325-0778.

Tax Assistance: Internal Revenue Service (IRS): The IRS may allow tax deductions for uninsured disaster-caused losses to your home or personal property. Taxpayers may be able to file an amended return to receive an early tax refund. For more information, order the IRS Disaster Loss Kit by calling the IRS publication hotline at 800-829-3676. Refer to Publication #2194 for individuals, or #2194B for businesses. For more information on disaster-caused tax assistance, call the IRS at 866-562-5227. If you are deaf, hard of hearing, or have a speech disability and use a TTY, please call 800-829-4059.

Personal Property Tax: Your County may provide possible property tax relief for those affected by the disaster. For more information, contact your County Tax Assessor.

Veterans Affairs (VA): The Department of VA can expedite delivery of information about benefits, pensions, insurance settlements, and VA mortgage loans. For more information, call the VA at 800-827-1000. If you are deaf, hard of hearing, or have a speech disability and use a TTY, please call 800-829-4833.