

Maintenance Member Q&A

- 1. Your name: Sylvester Wyman
- 2. Company name: Lawson Realty
- 3. Number of years working with apartment industry: 16
- 4. What do you like best about your job? Keeping my residents satisfied.
- 5. Describe a typical day at your job: I'm onsite at 7:30 walking around to make sure everything is okay. I talk with my property manager about what's going on for the day and check in on work orders. I speak to the residents about how things are going in their apartments. If they have requests I direct them to the rental office to put in a service request or discuss other issues with the property manager. I delegate assignments to maintenance technicians for the day. Prepare for the next day.
- 6. Where did you grow up? Chesapeake, Virginia
- 7. Education: Graduated from Great Bridge High School 1974 Wildcat! Plumbing certifications from Tidewater Community College. HVAC certifications from First Atlantic Restoration. Maintenance certifications from experience.
- 8. Family: A wife and two adult children at home.
- 9. What do you do in your free time? Work around the house, motorcycle riding, lift weights at the gym, spend time with family and friends, and watch horror movies.
- 10. What's one thing about you that few people know? I'm a surfer.