

Hospice Provider Preview Reports Available for February 2025 Care Compare Refresh

Source: The Alliance, November 14, 2024

Hospice [Provider preview reports](#) for the February 2025 Care Compare refresh are now available in the Certification and Survey Provider Enhanced Reports (CASPER) application. The preview period for this Provider Preview Report is from November 13, 2024 to December 13, 2024.

Hospice quality data included in the Reports include Hospice Item Set, CAHPS® Survey Family Caregiver Experience data, and Star Ratings. Preview data is available for the following timeframes:

- Hospice Item Set: Quarter 2 2023 – Quarter 1 2024
- CAHPS® Survey Family Caregiver Experience: Quarter 2 2022 – Quarter 1 2024
- CAHPS® Star Ratings: Quarter 2 2022 – Quarter 1 2024

Providers have 30 days to review their quality measure results and [request corrections](#) if necessary. Although the actual “preview period” is 30 days, the reports will continue to be available for another 30 days, or a total of 60 days. CMS encourages providers to download and save their Hospice Provider Preview Reports for future reference, as they will no longer be available in CASPER after December 13, 2024.

Instructions for accessing the preview reports are found [here](#). The Alliance has additional resources available in the [NHPCO Charting a Course to Quality Comprehensive HQRP Resource Guide](#).

Care Compare is a website published by the Centers for Medicare and Medicaid Services (CMS) that allows members of the public to search for and compare healthcare providers, including hospice agencies. Quality data is collected from hospice claims, patient assessments, and caregiver satisfaction surveys and is publicly reported on a quarterly, biannual, or annual basis. Please reach out to quality@nhpco.org with any questions.

The Alliance reminds hospice providers that a Care Compare refresh is scheduled for November 2024. The preview reports for that refresh were available in August. CMS plans to use the Hospice Quality Reporting Program (HQRP) data for the November refresh to identify hospices eligible for the hospice Special Focus Program. More information about the SFP is available [here](#) and [here](#). Stay tuned to the Alliance Daily and the Alliance Weekly for additional information.

Additional HQRP Resources

- [CMS HQRP QM User's Manual V1.02 \(Nov 2023\)](#)
- [CMS Hospice Quality Reporting Program \(HQRP\)](#)
- [CMS HQRP Current Measures](#)
- [CMS HQRP Public Reporting: Key Dates for Providers](#)
- [CMS HQRP Announcements and Spotlight](#)
- [CMS Calculating and Reporting Claims-Based Measures within the HQRP](#)
- [CMS Open Door Forum Podcast and Transcripts](#)
- [CMS Hospice Quality Reporting Program \(HQRP\) Informational Video](#)