



# NATIONAL QUALITY FORUM

Driving measurable health  
improvements together

**December 18, 2024**

Dear Colleen,

I would like to extend my sincere thanks and appreciation for your participation in NQF's expert panel to support the Person-Centered Advocacy, Vision, and Education (PAVE) Service Outcomes Project developed by our colleagues at the California Community Living Network (CCLN).

As you know, this initiative is taking an innovative and holistic approach to measuring and improving service outcomes for individuals with intellectual and/or developmental disabilities in the state of California, and we at NQF are proud to be able to contribute to this work with your support.

Thanks to the collaborative efforts of this expert panel over the last year, NQF was able to provide multistakeholder guidance to CCLN related to:

- Self-advocate and family/caregiver perspectives on service outcomes measurement;
- PAVE research and process evaluation methodologies and potential challenges;
- PAVE measure development and content; and
- Impact evaluation methodology and participant engagement strategies.

The discussions and feedback were deeply enriched by the insights of you and your colleagues, and I am confident that the work of the last year will play a critical role in the success of the PAVE Service Outcomes Project, and ultimately, in the ability of individuals with IDD throughout California to access high quality, equitable services to support their daily lives.

On behalf of the entire team at NQF, thank you for your dedication to this work, and we look forward to future opportunities to collaborate with you.

Sincerely,

Dana Gelb Safran, Sc.D  
President & CEO, National Quality Forum

<https://www.qualityforum.org>

1099 14th Street NW, Suite 500 | Washington, DC 20005 | M 202.783.1300 F 202.783.3434