

# Caltrans, Transportation Permits

## Performance Data Reports/Dashboard Information

Processed Day/Hour From 12/1/2017 To 12/31/2017

Run Date Monday, January 8, 2018

Hours of Operation: 8:00am - 5:00pm

Type of Permit	Performance Goal	Total # of Processed Permits	Total # Meeting Performance Goal	% Meeting Performance Goal	Average Processing Time	Average Turnaround Time
Annual	14 days	1328	1245	93.75%	days	23.9 days
Repetitive	14 days	66	66	100.00%	days	days
Variance	30 days	387	277	71.58%	days	22.8 days
Single Trip (Faxed)	4 hours	1564	222	14.19%	1.2 hours	8.5 hours
STARS	2 hours	9591	8372	87.29%	1.1 hours	1.1 hours
<= 2 Hour			8372	87.29%		
<= 3 Hour			9546	99.53%		
Total		12936				